THE EXECUTIVE

13 DECEMBER 2005

REPORT OF THE DIRECTOR OF FINANCE

IMPLEMENTING E-GOVERNMENT STATEMENT (IEG)	FOR DECISION

The Executive are asked to consider the submission of the IEG Statement (5) as being a reflection of the Councils progress and future projected development of the implementation of "e" services across the Council. The Statement has to be agreed at the Executive level, prior to submission to the Office of the Deputy Prime Minister (ODPM) to ensure corporate approval.

Summary

The report sets out the Council's expected position at December 2005 in meeting e-government targets set out by the ODPM in July 2004 as 'Priority Outcomes'.

The report follows on from the IEG4.5 report approved by the Executive in July 2005. A further report to Executive in March 2006 will identify progress against the priority outcomes and BVPI157.

Wards Affected: All

Implications

Financial:
The £350,000 from IEG3 has been allocated in 2004/5 to fund some of the priority outcomes with further funding of £150,000 in July 2005 to fund the priority outcomes and the infrastructure needed to support and underpin the development of the e-agendas. Therefore, all the agreed projects can be contained within existing budgets.

Legal:
There are no specific legal implications insofar as this report is concerned.

Risk Management:
The IEG5 is reporting on the work done to deliver BVPI157 and the ODPM National Priorities which members agreed to deliver in July 2005. The programme is being delivered and risks are being monitored using the OGC's Managing Successful Programmes and Prince2 methodologies in combination with the Capital Programme Monitoring Office (CPMO) system.

Social Inclusion and Diversity:
The Race Relations (Amendment) Act 2000 places a requirement on local authorities to make an assessment of the impact of new and revised policies in terms of race equality. Existing policies have already been subjected to impact assessments. This Authority has adopted an approach of extending the impact to cover gender, disability, sexuality, faith, age and community cohesion.

A Policy Proofing process has been introduced to assess such impacts and the

outcome insofar as this report is concerned is that many of the projects are aimed at including socially excluded groups by delivering services in a more customer-centric way (eg more access channels - more services and information available via the Internet, more capability to deliver services in people's homes, better systems to share information and service delivery with partners).

Crime and Disorder:
Section 17 of the Crime and Disorder Act 1998 places a responsibility on local authorities to consider the crime and disorder implications of any proposals. In relation to this report, there are projects aimed to deliver better cooperation with Local Authority & Youth Justice Agencies to co-ordinate the secure sending, sharing of and access to information in support of crime reduction initiatives in partnership with the local community.

Recommendations

The Executive is asked to:

1.   Delegate responsibility to the Director of Finance, in consultation with the Lead Member of Customer First, to submit the IEG5 statement to the ODPM by 19 December 2005.

2.   Note current corporate position in achieving 100% of providing services electronically (BVPI 157) as being defined as 88% as at 21 November 2005.

Reasons:

To achieve the government's performance indicator of 100% of council services (where practicable) to be accessible electronically by April 2006.

Contact: Sarah Bryant	Head of Information Management and Technology	Tel: 020 8227 2015 Fax: 020 8227 2060 Minicom: 020 8227 2685 E-mail: sarah.bryant@lbbd.gov.uk

1.   Background

1.1   The Government has set a performance indicator of 100% of council services (where practicable) to be accessible electronically by April 2005 (BVPI 157). Since 2001 / 2002 councils have received a total of £850,000 in successive Implementing Electronic Government (IEG) grants to help to achieving this target.

1.1   On 29 April 2004, the ODPM published a list of Required, Good and Excellent Priority Outcomes which formed the basis for eligibility to IEG funding in 2004 / 2005 and 2005 / 2006 totalling £500,000 (£350,000 and £150,000 respectively). The list of 'Excellent' outcomes is only relevant to those authorities who have substantially completed the process of e-enabling their services and are not sufficiently challenged by the 'Required' and 'Good' lists: Barking and Dagenham does not fall into this category. Barking and Dagenham is focusing on achieving the Required and Good outcomes.

2   Proposals

2.1   Due to the tight deadlines and because we will be working hard on delivering BVPI157 and the Priorities Service Outcomes right up to the ODPM deadline, we are asking the Executive to give the Director of Finance delegated authority to approve the IEG5 statement, in consultation with the lead member for Customer First, prior to submission to the ODPM.

2.2   An e-government programme has been established by the Council's e-Government Team to deliver the priority outcomes, improve access to information and services and continuously drive the achievement of BVPI 157 based on IEG 4 priority outcomes and the gaps in BVPI 157. Departmental Information Management and Technology Managers have been working and will continue to work with departments to establish, determine, drive forward and implement the priority outcomes in line with both corporate and departmental priorities and business needs. This will ensure the programme is managed, reviewed, monitored and evaluated across the Council.

2.3   The £350,000 from IEG3 has been allocated in 2004/5 to fund some of the priority outcomes with further funding of £150,000 in July 2005 to fund the priority outcomes and the infrastructure needed to support and underpin the development of the e-agendas.

2.4   There is a two-pronged approach to delivering BVPI 157 and the Priority Outcomes:

2.4.1 BVPI 157: A team with representatives from each Department has been set up to concentrate on delivering BVPI 157 at 100%. This team has worked across Departments at all levels and improved BVPI 157 from 72% on 18th July 2005 to 88% by 21st November 2005. The target is 100% by 31st December 2005.

2.4.2 Priority Outcomes: We are using the Office of Government Commerce's (OGC) Managing Successful Programmes (MSP) methodology to deliver the priority Outcomes. This breaks the various Outcomes into traunches which can then be managed. The individual Outcomes are being managed as projects using the OGC's Prince2 Project Management Methodology

3   Consultation

The following people have been consulted in this Report.

- IM+T Departmental Managers
- Heads of Service
- Corporate Management Team
- Councillor M McCarthy
- Finance Officers

4   Background Papers

- IEG4.5 Statement
- Reports on Customer First